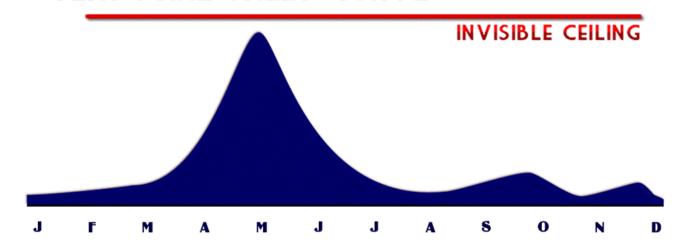
# Raise your Invisible Ceiling for GROW/TH!

Sid Raisch Horticultural Advantage

#### **Seasonal Sales Curve**

# Like a Glass Ceiling...

#### **SEASONAL SALES CURVE**



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# What would happen if...

#### you could raise your ceiling?

Do you have the market capacity?

Do you have the physical capacity?

GROWTH happens for some, and not for others.

Why?

How?

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Growth comes from growing.

How do you need to grow, so you grow?

#### 1. Begin at the end

The quickest way to growth is to speed things up. Velocity of turns - includes the parking lot. What causes delay?

Work backwards from when the customer starts to leave. What takes so long anyway?

- → Complicated? Streamline! Eliminate speed bumps.
- → Slow process? Speed it up!
  We have little patience.
- → Long line? Make it short!
  We are in a hurry.

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# Add a register! Or two?

(When and where you need them.)

#### Tip

Bust A Line - If you don't have a handheld Line-Buster device, create a "Crash Cart" register you can roll into action!

#### 2. Gridlock?

FREE Your Customers! FREE Your People!

Can people actually get through your aisles, when there are two or more of them?

- → Most Valuable Space! Has nothing in it because that's where the customers go.
- → Less is More!
  Fewer choices means faster flow.

# Make Way!

Go Deep & High
Vertical
merchandise best
sellers for better
customer access.



#### 2. Add-Ons!

Get things in order.:

- → Product Sequence
  - "Drag 'em through the garden."
- → Put categories in sensible order.



## **Spring Setup.**

The product is marketing itself along the way to the checkout.

Sell it there, and at the checkout.

#### **Context**

People don't buy what they don't think they need.

When they've invested in plants, maybe it makes more sense to invest in the things to grow them?



#### 3. Cart: Car

People can't buy what they can't carry:

→ A cart for every car

Retail Rule of Thumb 120% carts to parking spaces.

→ BIG carts hold more Fix the paving.

CHARIOTS . GARDEN CENTER CARTS

#### CHARIOTS FLIP & SLIDE®CARTS





"This year our sales are up over 20%. The reason: our customers are loading more onto our new

& Derco

Flip & Slide ® carts."

Justin Burkins

Grier's Greenhouses

The Flip & Slide long shelf cart from Derco: designed to guarantee increased sales...



# Who does THIS cart belong to?

## 4. Park It!

Customers don't come where they can't.

#### → Control the experience

Directed parking is more parking.

Church growth stops at 60% full.

- 1. Will I find a space?
- 2. Will I have to fight a crowd?
- 3. Will I get a cart?
- 4. Will I find what I want?
- 5. What was I thinking?



## Line 'em up!

We are cultured to park inside the lines.

Gravel can be striped.



Stripe the gravel.

Yes, it will get messed up. Paint it again.



### 5. Marketing!

Think Strategically – when can you handle more people better?

→ Early Birds - Before Peak

Same customer earlier.

→ Night Owls - After Peak

Same customer later.

The EARLY BIRD gets the WORM!



## 6. Price Optimize!

People don't come where they can't

→ Higher Perceived Value

Peak Spring.

→ Raise Prices

See Recorded Webinar

# You are too busy to see what's happening.

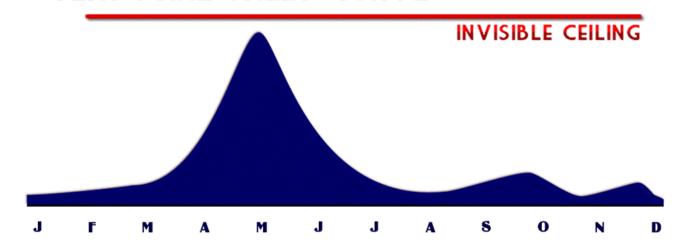
#### **Tip**

Call Sid now to help you raise your Invisible Ceiling THIS Spring!!

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Sid Raisch Horticultural Advantage 937-302-0423 Text and Cell Sid@HorticulturalAdvantage.com